



May 22, 2020

To Our Valued Customers,

We are happy to announce that we are now open to the public. Please note that we are asking that only **one (1) customer enters our building at a time**. To ensure the safety of our staff, we encourage our customers to wear their personal protective equipment, to use the provided hand sanitizer upon entering and to make payments by debit or credit.

**When possible, we encourage our customers to continue to send payments by mail and call ahead for contactless product pick up.**

**For cardlock technical assistance, please call our office for phone support (Stratford 519-272-0090 & Alma 519-513-4514).**

As a company, we will continue to do our best to meet our customers needs while balancing our team health and safety.

We thank you for your patience, understanding and continued support.

Best regards,

Kevin Core  
President  
Core Fuels Ltd./Red Cap Propane Ltd.  
Waterloo County Propane

